Software update: Audi offers new, high-value features for the Audi Q4 e-tron

- Wireless software updates for the first time via future over-the-air interface
- Expanded portfolio with additional connect functions for on-board and the myAudi app
- Optimized DC charging power and Plug and Charge for even more convenient on-the-road charging

Ingolstadt, March 14, 2023 – Audi is continuing to systematically advance the Q4 e-tron* and Q4 Sportback e-tron*. Audi is updating all vehicles from the start of series production up to and including the 2022 model year with software version 3.2. This new software comes now as standard in series production for the current 2023 model year. Foremost among the new functions with high everyday utility is the option of performing future software updates via a wireless over-the-air interface.

The software update for the Q4 e-tron* and Q4 Sportback e-tron* also allows users to create personal profiles. Another new feature: Users can use the e-tron route planner in the myAudi app to plan a route and send it to their Q4 e-tron*. The new software version also saves navigation data such as recent destinations. The myAudi app can be used to locate the car’s parking position as well as to check a variety of status messages. Should the car break down or be involved in a fender bender, the driver will be able to use the online roadside assistance call with Audi damage service going forward.

Improved charging power at home and on the road
The software update also offers added value when charging at home or on the road. The “Preferred charging time” function helps customers charge at low-cost times, e.g. at night, with a variable-rate electricity plan. It works by allowing the user to set up a defined charging window. And timers in the car and the myAudi app make charging with alternating current (AC) even more convenient now too. During preconditioning with the departure timer, the energy that is needed to warm the interior in the winter is directed to the car during charging via an external energy source – for instance, a home Wallbox or a public charging point.
Similarly, the new software’s reworked thermal management system optimizes consumption by taking the outside temperature and the state of charge into account when conditioning the battery.

An improved charging power control system compared to software version 2.3 enables increased DC charging power up to 135 kW\(^1\). In addition, customers can also opt for the battery protection function, which automatically holds the battery in the ideal state of charge by limiting it to 80 percent.

The update will also enable the Plug & Charge function together with a charging contract from the Audi charging service. At compatible charging stations, the vehicle automatically authorizes and activates the station when the charging cable is plugged in. Billing is also automatic.

**The Audi Q4 e-tron – now even more personalized**

Audi’s theme worlds in the myAudi app make it easy for customers to individualize the look of the interior of their Q4 e-tron* to suit their personal preferences in just a few steps. For example, customers can personalize the ambient lighting in the vehicle as well as the background images shown on the center display. As part of the Audi connect navigation and infotainment plus package, Amazon’s virtual assistant Alexa\(^2\) can be used to listen to music, catch up on the latest news, and much more.

**Audi partners inform on car-by-car basis**

All Q4 e-trons* made in 2023 and later will also feature Plug and Charge and the ability to perform software updates via a wireless over-the-air interface. All owners of a Q4 e-tron* that does not have new software for the 2023 model year will be informed individually by their Audi dealer about how to proceed with updates. To avoid long wait times, the software updates will take place according to region and in several waves.

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\(^1\) Battery charging time and power can vary depending on various factors such as ambient and battery temperature, use of other country-specific plugs, use of the preconditioning function (e.g. remote-controlled air conditioning of the vehicle), power availability at the charging station, charge status, and age of the battery. The charging power decreases as the charge status increases. Charging losses are included.

\(^2\) Amazon, Alexa, and all related logos are brands or registered trademarks of Amazon.com, Inc. or an associated company. Certain Alexa features require compatible smart home technology.
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The Audi Group is one of the most successful manufacturers of automobiles and motorcycles in the premium and luxury segments. The brands Audi, Ducati, Lamborghini and Bentley produce at 21 locations in 13 countries. Audi and its partners are present in more than 100 markets worldwide.

In 2022, the Audi group delivered 1.61 million Audi vehicles, 15,174 Bentley luxury automobiles, 9,233 Lamborghini sportscars, and 61,562 Ducati motorcycles to customers. In the 2021 fiscal year, AUDI Group achieved a total revenue of €53.1 billion and an operating profit before special items of €5.5 billion. More than 89,000 people all over the world work for the Audi Group, around 58,000 of them in Germany. With its attractive brands, new models, innovative mobility offerings and groundbreaking services, the group is systematically pursuing its path toward becoming a provider of sustainable, individual, premium mobility.
Fuel/electric power consumption and emissions values** of the models named above:

**Audi Q4 e-tron**
Combined electric power consumption in kWh/100 km (62.1 mi): - (NEDC); 20.2–16.6 (WLTP); Combined CO₂ emissions in g/km: 0

**Audi Q4 Sportback e-tron**
Combined electric power consumption in kWh/100 km (62.1 mi): - (NEDC); 19.7–16.1 (WLTP); Combined CO₂ emissions in g/km: 0

Consumption and emissions values are only available according to WLTP and not according to NEFZ for this vehicle. Information on fuel consumption and CO₂ emissions in ranges are dependent on the chosen vehicle specification.

**The indicated consumption and emissions values were determined according to the legally specified measuring methods. The WLTP test cycle completely replaced the NEDC on January 1, 2022, which means that no NEDC figures are available for vehicles with new type approvals from after this date.**

The figures do not refer to a single, specific vehicle and are not part of the offering but are instead provided solely to allow comparisons of the different vehicle types. Additional equipment and accessories (add-on parts, different tire formats, etc.) may change relevant vehicle parameters, such as weight, rolling resistance and aerodynamics, and, in conjunction with weather and traffic conditions and individual driving style, may affect fuel consumption, electrical power consumption, CO₂ emissions and the performance figures for the vehicle.

Due to the more realistic test conditions, the consumption and CO₂ emission values measured are in many cases higher than the values measured according to the NEDC. This may result in corresponding changes in vehicle taxation since September 1, 2018. Additional information about the differences between WLTP and NEDC is available at www.audi.de/wltp.

Further information on official fuel consumption figures and the official specific CO₂ emissions of new passenger cars can be found in the “Guide on the fuel economy, CO₂ emissions and power consumption of all new passenger car models”, which is available free of charge at all sales dealerships and from DAT Deutsche Automobil Treuhand GmbH, Helmuth-Hirth-Str. 1, 73760 Ostfildern-Scharnhausen, Germany (www.dat.de).